


brother[®]

Web Connect Guide

MFC-J825DW
MFC-J835DW

Definitions of notes

We use the following icon throughout this user's guide:

 Note	Notes tell you how you should respond to a situation that may arise or give tips about how the operation works with other features.
---	---

Trademarks

The Brother logo is a registered trademark of Brother Industries, Ltd.

FLICKR is a registered trademark of Yahoo! Inc.

Android, Google Docs and Picasa are trademarks of Google, Inc. Use of these trademarks are subject to Google Permissions.

Windows is a registered trademark of Microsoft Corporation in the United States and other countries.

Apple and Macintosh are trademarks of Apple Inc., registered in the United States and other countries.

Each company whose software title is mentioned in this manual has a Software License Agreement specific to its proprietary programs.

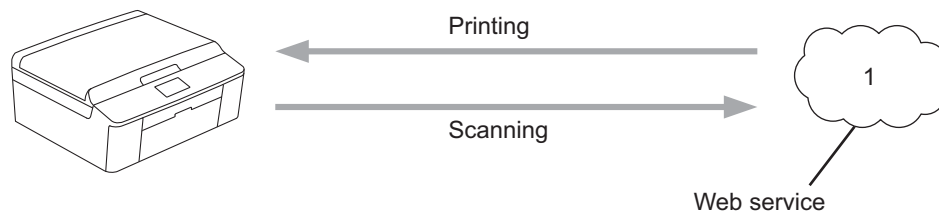
Any trade names and product names of companies appearing on Brother products, related documents and any other materials are all trademarks or registered trademarks of those respective companies.

Table of Contents

1	Introduction	1
	Brother Web Connect Feature.....	1
	Accessible services	2
	Conditions for using Brother Web Connect	3
	Service account	3
	Internet connection	3
	MFL-Pro Suite installation	4
	Setting up Brother Web Connect.....	5
	Step by step overview	5
	Create an account for each of the desired services	6
	Applying for Brother Web Connect Access	6
	Registering and Deleting accounts on the machine	8
2	Download	10
	Downloading and printing images.....	10
	Print settings.....	11
	Download and save images to a memory card or USB Flash memory drive connected to your machine	13
3	Upload	15
	Scanning and uploading documents.....	15
	Scan settings	16
	Uploading images saved on the memory card or USB Flash memory drive	17
A	Troubleshooting	18
	Error messages	18

Brother Web Connect Feature

Certain web sites provide services that allow users to upload and view images and files on the web site. Your Brother machine can scan images and upload them to these services, and also print images that are already uploaded to these services.



1 Photos and documents

Accessible services

The following services can be accessed from your Brother machine.

■ Picasa™ Web Albums

Picasa™ Web Albums is an online photo sharing service. Images can be uploaded, organized into albums, and shared with other users.

URL: <http://picasaweb.google.com/>

■ Google Docs™

Google Docs™ is an online document editing and sharing service.

URL: <http://docs.google.com/>

■ Flickr®

Flickr® is an online photo sharing service. Images can be uploaded, organized into albums, and shared with other users.

URL: <http://www.flickr.com/>

■ Facebook™

Facebook™ is a social networking service that also allows images to be uploaded and shared with other users.

URL: <http://www.facebook.com/>

For details about any of these services, refer to the respective service's web site.

The following table describes which types of files can be used with each Brother Web Connect feature.

Accessible services	Picasa™ Web Albums	Google Docs™	Flickr®	Facebook™
Download and print images or save them to media	JPEG	—	JPEG	—
Upload scanned images	JPEG	PDF	JPEG	JPEG
Upload images saved on media	JPEG	—	JPEG	JPEG

Conditions for using Brother Web Connect

Service account

In order to use Brother Web Connect, you must have an account with the desired service. If you do not already have an account, use a computer to access the web site of the service and create an account.

Internet connection

In order to use Brother Web Connect, your Brother machine must be connected to a network that has access to the Internet, either through a wired or wireless connection. Refer to the Quick Setup Guide to connect and configure the machine appropriately.

For network setups that use a proxy server, the machine must also be configured to use a proxy server. (*Proxy server settings* >> page 4)



Note

A proxy server is a computer that serves as an intermediary between users' computers, which don't access the Internet directly, and the Internet.

MFL-Pro Suite installation

The initial installation of Brother Web Connect requires a computer that has access to the Internet and Brother MFL-Pro Suite installed. Following the steps outlined in the Quick Setup Guide you can install the MFL-Pro Suite (from the supplied installer CD-ROM) and configure the machine to be able to print over your wired or wireless network.

Proxy server settings

If the network uses a proxy server, the following proxy server information must be configured on the machine.

- Proxy server address
- Port number
- User name
- Password

- 1 Press **Menu** on your machine's LCD.
- 2 Press **Network**.
- 3 Press **Web Connect settings**.
- 4 Press **Proxy Settings**.
- 5 Press **Proxy Connection**.
- 6 Press **On**.
- 7 Press the option that you want to set, and then enter the proxy server information.
- 8 Press **Stop/Exit**.

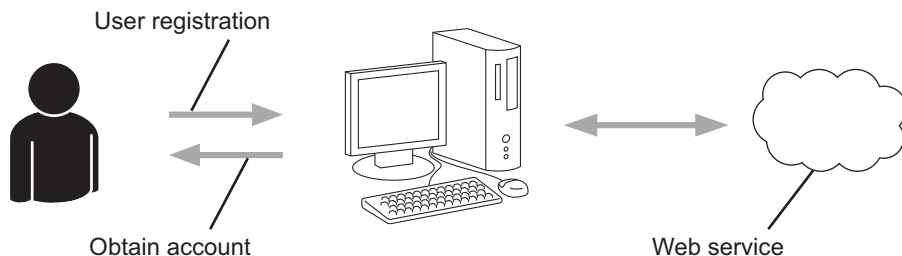
Setting up Brother Web Connect

Step by step overview

Configure the settings using the following procedure.

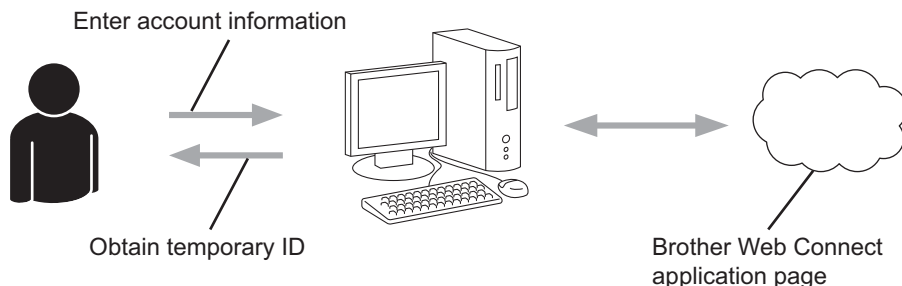
Step 1: Create an account with the desired service. (>> page 6)

Access the service's web site using a computer and create an account. (If you already have an account, there is no need to create an additional account.)



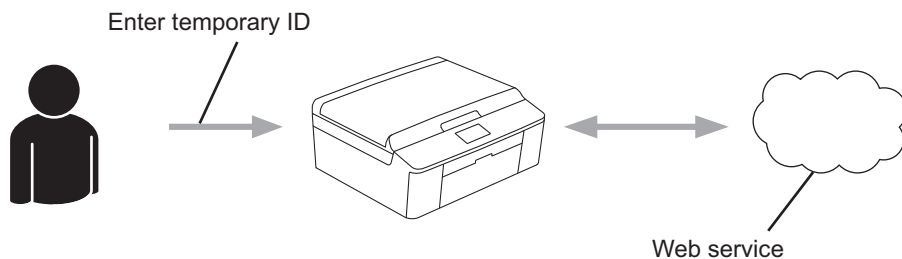
Step 2: Apply for Brother Web Connect access. (>> page 6)

Start Brother Web Connect access using a computer and obtain a temporary ID.



Step 3: Register, on the machine, the account information that is needed to access the desired services. (>> page 8)

Enter the temporary ID to enable the service on the machine. Specify the account name as you would like it to be displayed on the machine, and enter a PIN code if you would like to use one.



The machine can now use the service.

Create an account for each of the desired services

In order to use Brother Web Connect to access an online service, you need to have an account with that online service. If you do not already have an account, use a computer to access the web site of the service and create an account. After creating an account, log in and use the account once with a computer before using the Brother Web Connect feature, otherwise you may not be able to access the service using Brother Web Connect.

If you already have an account, there is no need to create an additional account.

Go to the next procedure. (*Applying for Brother Web Connect Access* >> page 6)



Note

You do not need to create an account if you will use the service as a guest. You can only use certain services as a guest. If the service you want to use does not have this option, you will need to create an account.

Applying for Brother Web Connect Access

In order to use Brother Web Connect to access online services, you must first apply for Brother Web Connect access using the computer that has Brother MFL-Pro Suite installed.

- 1 Turn on your computer.
- 2 Access the Brother Web Connect application web page.

■ Windows®

If you have already installed MFL-Pro Suite, choose **Start / All Programs / Brother / MFC-XXXX** (where XXXX is your model name) / **Brother Web Connect**.

The web browser will start and access the application page.

You can also access the page directly by entering "<https://moi.bwc.brother.com/portal/>" into your web browser's address bar.

■ Macintosh

If you have already installed MFL-Pro Suite, double-click **Macintosh HD (Startup Disk) / Library / Printers / Brother / Utilities / Brother Web Connect**.

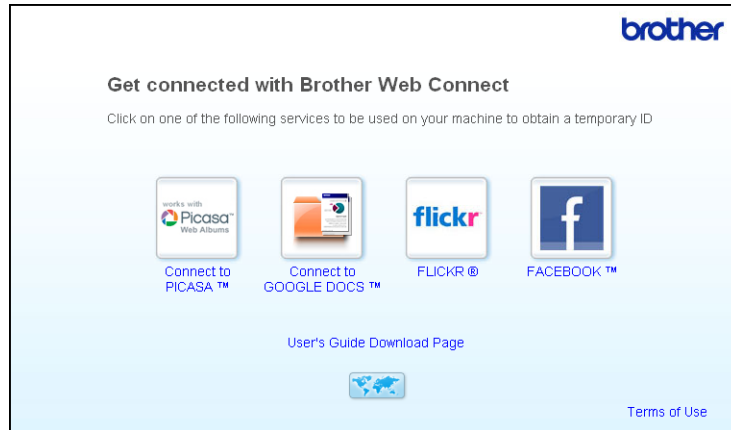
The web browser will start and access the application page.

You can also access the page directly by the following ways:

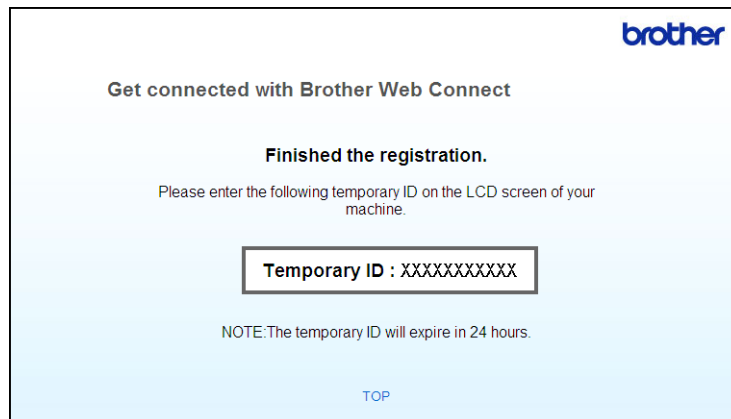
- From the supplied installer CD-ROM
 - 1 Put the supplied installer CD-ROM into your CD-ROM drive. Double-click the **Brother Support** icon.
 - 2 Click the **Brother Web Connect** icon.
- From your web browser

Enter "<https://moi.bwc.brother.com/portal/>" into your web browser's address bar.

3 Choose the desired service.



4 Follow the on-screen instructions and apply for access.
When finished, your temporary ID will be displayed. This temporary ID is needed when registering accounts to the machine, so make a note of the ID. The temporary ID is valid for 24 hours.



5 Close the web browser.
Go to the next procedure. (*Registering and Deleting accounts on the machine* ►► page 8)

Registering and Deleting accounts on the machine

Enter the account information and configure the machine so that it can access the service.

Register an account

- 1 Press **Web** on your machine's LCD.
- 2 Important information regarding Brother Web Connect is displayed on the machine's LCD. Please read the message and press **OK** twice.
- 3 You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 4 Choose the desired service.
- 5 Press **Register/Delete Account**.
- 6 Press **Register Account**.
- 7 A message is displayed prompting you to enter the temporary ID you received when you applied for Brother Web Connect access. Press **OK**.
- 8 Enter the temporary ID. Press **OK**.



Note

An error message is displayed if the information you entered does not match the temporary ID you received when you applied for access, or if the temporary ID has expired. Either enter the temporary ID correctly, or apply for access again and receive a new temporary ID. (*Applying for Brother Web Connect Access* ►► page 6)

- 9 A message is displayed prompting you to enter a name for the account as you want it to be displayed on the LCD. Press **OK**.
- 10 Enter the name by using the buttons on the LCD. Press **OK**.
- 11 Do one of the following:
 - If you want to set a PIN code for the account, press **Yes**. Then enter a four-digit number and press **OK**. (The PIN code prevents unauthorized access to the account.)
 - If you do not want to set a PIN code, press **No**.
- 12 You will be asked if you want to register the account information you entered.
 - Press **Yes** to register.
 - Press **No** to enter the information again. Go back to step 8.

13 Account registration is complete.
Press **OK**.

14 Press **Stop/Exit**.



Note

Up to 10 accounts can be registered on the machine.

Delete an account

- 1 Press **Web** on your machine's LCD.
If the information regarding Brother Web Connect is displayed, press **OK** twice. You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 2 Choose the desired service.
- 3 Press **Register/Delete Account**.
- 4 Press **Delete Account**.
- 5 Press the accounts that you want to delete. The selected accounts will be indicated by check marks.
- 6 Press **OK**.
- 7 You will be asked to confirm your selections.
Press **Yes** to delete.
- 8 Account deletion is complete.
Press **OK**.
- 9 Press **Stop/Exit**.

Downloading and printing images

Images that have been uploaded to the service can be downloaded directly to the machine and printed. Images that other users have uploaded for sharing can also be downloaded as long as you have viewing privileges for those images.

Certain services allow guest users to view images that are public. When accessing as a guest user, you can view images for which the owner has made public (i.e., there are no viewing restrictions).

For information about services and supported features, see *Accessible services* >> page 2.

- 1 Press **Web** on your machine's LCD.
If the information regarding Brother Web Connect is displayed, press **OK** twice. You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 2 Choose the desired service.
- 3 Do one of the following:
 - If you want to log in to the service with your account, press **▲** or **▼** to display your account name, and press it. Go to step 4.
 - If you want to access the service as a guest user, press **▼** to display **Use Service as a Guest User**, and press it. When the information regarding access as a guest user is displayed, press **OK**. Go to step 6.
- 4 If the PIN code entry screen is displayed, enter the four-digit PIN code and press **OK**.
- 5 Press **Download**.
- 6 Press **Print**.
Do one of the following:
 - If you logged in to the service with your account, go to step 7.
 - If you accessed the service as a guest user, go to step 8.
- 7 Do one of the following:
 - To download your own images from the service, press **Your album**. Go to step 9.
 - To download other users' images from the service, press **Other user's album**. Go to step 8.



Note

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

- 8 Enter the account name of the user whose images you want to download by using the buttons on the LCD.
Press **OK**.

- 9 Press ▲ or ▼ to display the desired album, and press it.
Some services do not require images to be saved in albums. For images not saved in albums, select `Show unsorted photos` to select your own images that are not saved in albums. Other users' images cannot be downloaded if they are not saved in an album.
- 10 Press the thumbnail of the desired image.
Confirm the image on the LCD and press `OK`.
Repeat this step until you have chosen all the images that you want to print. (You can select up to 10 images.)
- 11 After you have chosen all the images, press `OK`.
- 12 The print settings screen will be displayed. Do one of the following:
 - To change print settings, see the following steps (*Print settings* >> page 11). After changing the print settings, go to step 13.
 - If you do not want to change any settings, press `OK`.
- 13 Press **Color Start** to print.
The machine starts downloading and printing the image.
- 14 Press **Stop/Exit**.

Print settings

You can change the print settings. The print settings screen is displayed after you have selected the images that you want to print.

Print Quality

- 1 Press ▲ or ▼ to display `Print Quality` on the print settings screen.
- 2 Press `Print Quality`.
- 3 Press `Photo` or `Normal`.
- 4 If you do not want to change additional settings, press `OK`.

Paper Size

- 1 Press ▲ or ▼ to display `Paper Size` on the print settings screen.
- 2 Press `Paper Size`.
- 3 Press the paper size you are using, `Letter`, `A4`, `4"x6"` or `5"x7"`.
- 4 If you do not want to change additional settings, press `OK`.

Paper Type

- 1 Press ▲ or ▼ to display Paper Type on the print settings screen.
- 2 Press Paper Type.
- 3 Press the paper type you are using, Plain Paper, Inkjet Paper, Brother BP61, Brother BP71 or Other Glossy.
- 4 If you do not want to change additional settings, press OK.

Borderless Printing

This feature expands the printable area to the edges of the paper.

- 1 Press ▲ or ▼ to display Borderless Print on the print settings screen.
- 2 Press Borderless Print.
- 3 Press On (or Off).
- 4 If you do not want to change additional settings, press OK.

Download and save images to a memory card or USB Flash memory drive connected to your machine

JPEG files can be downloaded from a service and saved directly on media connected to the machine. Images that other users have uploaded for sharing can also be downloaded as long as you have viewing privileges for those images.

Certain services allow guest users to view images that are public. When accessing as a guest user, you can view images for which the owner has made public (i.e., there are no viewing restrictions).

Make sure there is enough available space on your memory card or USB Flash memory drive.

For information about services and supported features, see *Accessible services* >> page 2.

- 1 Make sure the memory card or USB Flash memory drive has been inserted into your machine. If you are in PhotoCapture Center™ mode, press **Stop/Exit** to exit the menu.
- 2 Press **Web** on your machine's LCD. If the information regarding Brother Web Connect is displayed, press **OK** twice. You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 3 Choose the desired service.
- 4 Do one of the following:
 - If you want to log in to the service with your account, press **▲** or **▼** to display your account name, and press it. Go to step 5.
 - If you want to access the service as a guest user, press **▼** to display *Use Service as a Guest User*, and press it. When the information regarding access as a guest user is displayed, press **OK**. Go to step 7.
- 5 If the PIN code entry screen is displayed, enter the four-digit PIN code and press **OK**.
- 6 Press **Download**.
- 7 Press **Save to MediaCard**. Do one of the following:
 - If you logged in to the service with your account, go to step 8.
 - If you accessed the service as a guest user, go to step 9.
- 8 Do one of the following:
 - To download your own images from the service, press *Your album*. Go to step 10.
 - To download other users' images from the service, press *Other user's album*. Go to step 9.



Note

In order to download other users' images, you must have access privileges to view the corresponding albums or images.

- 9 Enter the account name of the user whose images you want to download by using the buttons on the LCD.
Press **OK**.
- 10 Press **▲** or **▼** to display the desired album, and press it.
Some services do not require images to be saved in albums. For images not saved in albums, select **Show unsorted photos** to select your own images that are not saved in albums. Other users' images cannot be downloaded if they are not saved in an album.
- 11 Press the thumbnail of the desired image.
Confirm the image on the LCD and press **OK**.
Repeat this step until you have chosen all the images that you want to download. (You can select up to 10 images.)
- 12 After you have chosen all the images, press **OK**.
- 13 Press **Black Start** or **Color Start**.
The machine starts downloading the image.
- 14 Press **Stop/Exit**.



Note

-
- Downloaded files are renamed based on the current date. For example, the first image saved on July 1, would be named 07010001.jpg. Note that the region setting also determines the date format of the file name.
 - Images are saved in the "BROTHER" folder found on the root level of the media.
-

Scanning and uploading documents

Scanned photos and images can be uploaded directly to a service without using a computer.

For information about services and supported features, see *Accessible services* >> page 2.

- 1 Load your document.
- 2 Press **Web** on your machine's LCD.
If the information regarding Brother Web Connect is displayed, press **OK** twice. You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 3 Choose the desired service.
- 4 Press **▲** or **▼** to display your account name, and press it.
- 5 If the PIN code entry screen is displayed, enter the four-digit PIN code and press **OK**.
- 6 If the screen that prompts you to select either upload or download is displayed, press **Upload**.
- 7 If the screen that prompts you to select the upload source is displayed, press **From the scanner**.
- 8 The scan settings screen will be displayed. Do one of the following:
 - To change scan settings, see the following steps (*Scan settings* >> page 16). After changing the scan settings, go to step 9.
 - If you do not want to change any settings, press **OK**.
- 9 Press **Black Start** or **Color Start**.
If you placed the document in the ADF, the machine scans the document and starts uploading.
If you are using the scanner glass, go to step 10.



Note

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

- 10 When **Next Page?** is displayed, do one of the following:
 - If there are no more pages to scan, press **No**.
The machine starts uploading the image.
 - To scan more pages, press **Yes** and go to step 11.

- 11 Place the next page on the scanner glass.
Press **Black Start** or **Color Start**.
The machine starts scanning the page. (Repeat steps 10 and 11 for each additional page.)

- 12 Press **Stop/Exit**.



Note

- Uploaded images are saved in an album named "From_BrotherMFC".
- For information regarding restrictions such as the size or number of images that can be uploaded, refer to the respective service's web site.

Scan settings

You can change the scan settings. The scan settings screen is displayed before you scan the documents that you want to upload.

Scan Quality

- 1 Press `Scan Quality` on the scan settings screen.
- 2 Choose the scan quality, `Color 600 dpi`, `Color 300 dpi`, `Color 200 dpi`, `Color 100 dpi`, `Mono 300 dpi`, `Mono 200 dpi` or `Mono 100 dpi`.
- 3 If you do not want to change additional settings, press `OK`.



Note

When scanning and uploading JPEG files, black and white scanning is not available, and each page is uploaded as a separate file.

Scan Size

- 1 Press `Scan Size` on the scan settings screen.
- 2 Press `A4` or `Letter`.
- 3 If you do not want to change additional settings, press `OK`.

Uploading images saved on the memory card or USB Flash memory drive

Images saved on media connected to the machine can be uploaded directly to a service.

For information about services and supported features, see *Accessible services* >> page 2.

- 1 Make sure the memory card or USB Flash memory drive has been inserted into your machine. If you are in PhotoCapture Center™ mode, press **Stop/Exit** to exit the menu.
- 2 Press **Web** on your machine's LCD. If the information regarding Brother Web Connect is displayed, press **OK** twice. You will be asked if you want to display this message again in the future. Press **Yes** or **No**.
- 3 Choose the desired service.
- 4 Press **▲** or **▼** to display your account name, and press it.
- 5 If the PIN code entry screen is displayed, enter the four-digit PIN code and press **OK**.
- 6 If the screen that prompts you to select either upload or download is displayed, press **Upload**.
- 7 Press **From the media card**.
- 8 Press the thumbnail of the desired image. Confirm the image on the LCD and press **OK**. Repeat this step until you have chosen all the images that you want to upload.
- 9 After you have chosen all the images, press **OK**.
- 10 Press **Black Start** or **Color Start**. The machine starts uploading the image.
- 11 Press **Stop/Exit**.



Note

- Uploaded images are saved in an album named "From_BrotherMFC".
- For information regarding restrictions such as the size or number of images that can be uploaded, refer to the respective service's web site.

Error messages

As with any sophisticated office product, errors may occur. If an error occurs, your machine will display an error message. The most common error messages are shown below.

You can correct most errors yourself. If you need more help, the Brother Solutions Center offers the latest FAQs and troubleshooting tips.

Visit us at <http://solutions.brother.com/>.

Error Message	Cause	Action
Network connection failed. Verify that the network connection is good.	The machine is not connected to a network.	<ul style="list-style-type: none"> ■ Verify that the network connection is good. ■ If the Web button was pressed soon after the machine was turned on, the network connection may not have been established yet. Wait and try again.
Connection failed to server. Check network settings.	<p>Network or server settings are incorrect.</p> <p>There is a problem with the network or server.</p>	<ul style="list-style-type: none"> ■ Confirm that network settings are correct, or wait and try again later. ■ If the Web button was pressed soon after the machine was turned on, the network connection may not have been established yet. Wait and try again.
Connection failed to server. Wrong Date&Time.	Date and time settings are incorrect.	Set the date and time correctly. Note that if the machine's power cord is disconnected, the date and time setting may be incorrect.
Authentication is invalid. Reissue temporary ID, and register account again.	The authentication information saved in the machine that is needed to access the service has expired or is invalid.	Apply for Brother Web Connect access again and receive a new temporary ID, and then use the new ID to register the account to the machine. (<i>Applying for Brother Web Connect Access</i> >> page 6 and <i>Registering and Deleting accounts on the machine</i> >> page 8)
Failed to upload. Unsupported file or corrupt data. Confirm data of file.	<p>There is a problem with the file you are trying to upload, such as one of the following:</p> <ul style="list-style-type: none"> ■ The file exceeds the service's limit on number of pixels, file size, etc. ■ The file type is not supported. ■ The file is corrupted. 	The file cannot be used.

Error Message	Cause	Action
Service temporarily unavailable. Try again later.	There is a problem with the service and it cannot be used now.	Wait and try again. Try accessing the service from a computer to confirm whether it is available or not.
Incorrect PIN code. Enter PIN correctly.	The PIN code registered to the machine is incorrect. The PIN code is the four-digit number that was entered when registering the account to the machine.	Enter the correct PIN code.
Incorrect or expired ID. Enter correctly or reissue temporary ID. Temporary ID is valid within 24 hours after issuance.	The temporary ID that was entered is incorrect.	Enter the correct temporary ID.
	The temporary ID that was entered has expired. A temporary ID is valid for 24 hours.	Apply for Brother Web Connect access again and receive a new temporary ID, and then use the new ID to register the account to the machine. (<i>Applying for Brother Web Connect Access</i> >> page 6 and <i>Registering and Deleting accounts on the machine</i> >> page 8)
Display name has already been registered. Enter another display name.	The name entered as the display name has already been registered.	Enter a different display name.
Max Qty of accounts reached Try again after deleting unnecessary accounts.	The maximum number of accounts (10) have already been registered.	Try again after deleting unnecessary accounts.

A